poloclub.github.io/#cse6242

CSE6242/CX4242: Data & Visual Analytics

# **Analytics Building Blocks**

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Partly based on materials by Guy Lebanon, Jeffrey Heer, John Stasko, Christos Faloutsos

### Collection

Cleaning

Integration

Analysis

Visualization

Presentation

Dissemination

### Building blocks. Not Rigid "Steps".

Collection

### Can skip some

Cleaning

Integration

Analysis

Visualization

Presentation

Dissemination

Can go back (two-way street)

- Data types inform visualization design
- Data size informs choice of algorithms
- Visualization motivates more data cleaning
- Visualization challenges algorithm assumptions
  e.g., user finds that results don't make sense

### How "big data" affects the process? (Hint: almost everything is harder!)

Collection

Cleaning

Integration

Analysis

Visualization

Presentation

Dissemination

The Vs of big data (3Vs originally, then 7, now 42)

Volume: "billions", "petabytes" are common

Velocity: think Twitter, fraud detection, etc.

Variety: text (webpages), video (youtube)...

Veracity: uncertainty of data

Variability

Visualization

### Value

http://www.ibmbigdatahub.com/infographic/four-vs-big-data http://dataconomy.com/seven-vs-big-data/ https://tdwi.org/articles/2017/02/08/10-vs-of-big-data.aspx

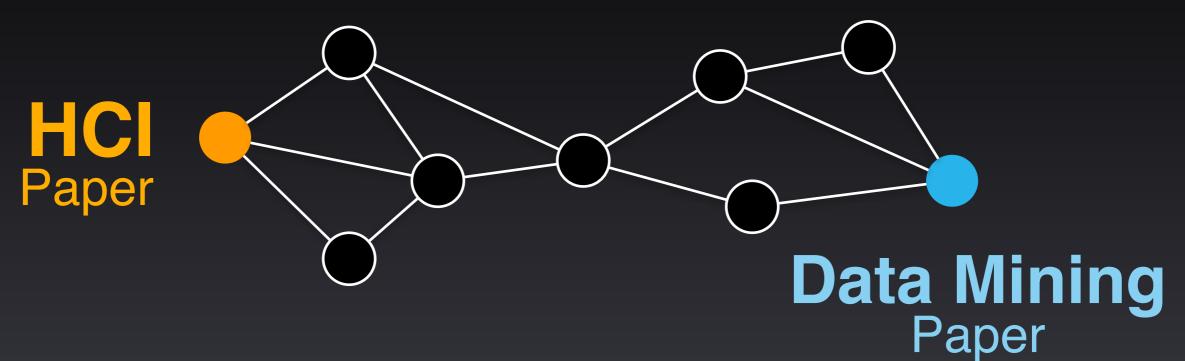
### Two Example Projects from Polo Club

# Apolo Graph Exploration: Machine Learning + Visualization

**Apolo: Making Sense of Large Network Data by Combining Rich User Interaction and Machine Learning**. Duen Horng (Polo) Chau, Aniket Kittur, Jason I. Hong, Christos Faloutsos. CHI 2011.

# BEAUTIFUL HAIRBALL DEATH STAR SPAGHETTI

# Finding More Relevant Nodes

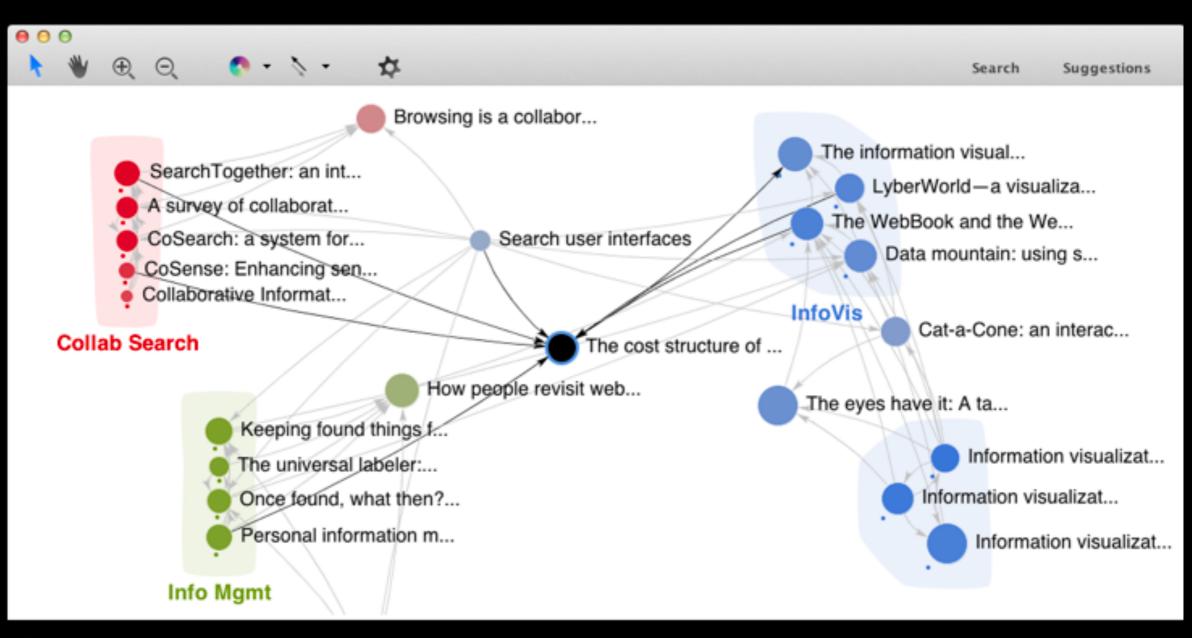


Citation network

Apolo uses guilt-by-association (Belief Propagation)

### **Demo: Mapping the Sensemaking Literature**

Nodes: 80k papers from Google Scholar (node size: #citation) Edges: 150k citations



#### The cost structure of sensemaking

Russell, D.M. and Stefik, M.J. and Pirolli, P. and Card, S.K.

245 citations 8 versions

PDF 1993

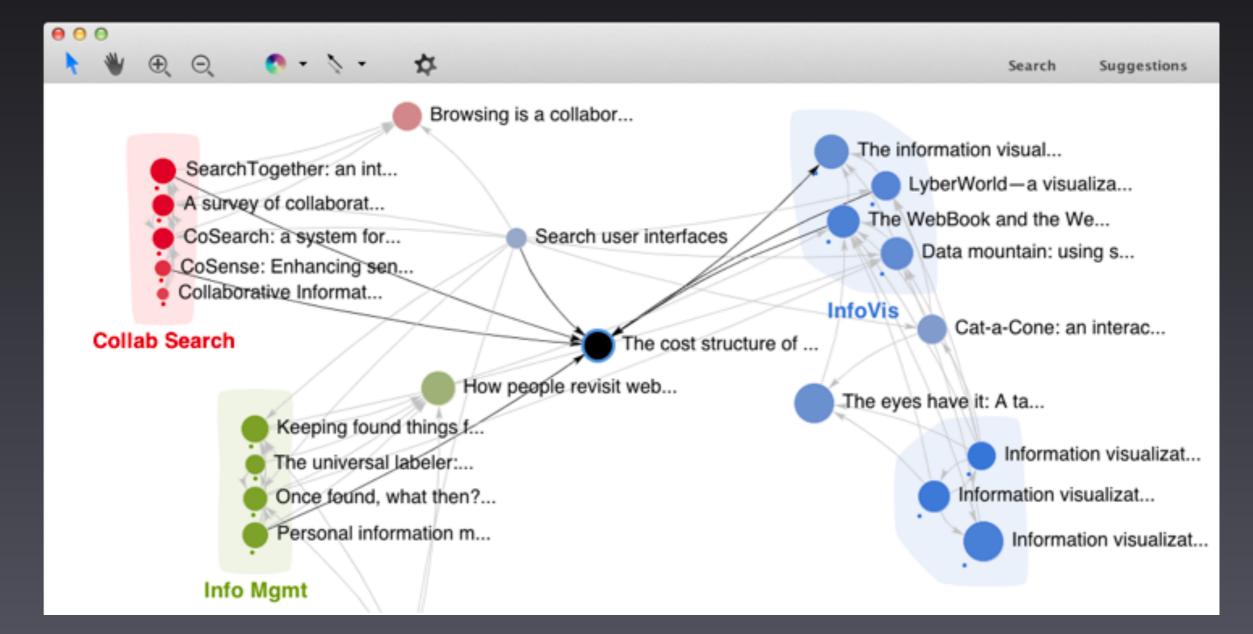
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			LyberWorld—a visualization user Hemmje, M. and Kunkel, C. and Willett, A.	<b>1994</b> 223
			The structure of the information Card, S.K. and Mackinlay, J.	<b>1997</b> 198
			Information visualization Card, S. and Mackinlay, JD and Shneiderm.	2009
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	•		An organic user interface for sear Mackinlay, J.D. and Rao, R. and Card, S.K.	1995 123
			Using a landscape metaphor to re Chalmers, M.	<b>1993</b> 122
			Personal information management Jones, W.P. and Teevan, J.	2007 109
			SearchTogether: an interface for c Morris, M.R. and Horvitz, E.	2007 108
			Information foraging theory: Ada Pirolli, P.	<b>2007</b> 107
			Investigating behavioral variabilit White, R.W. and Drucker, S.M.	<b>2007</b>
The cost structure of sensemaking Russell, D.M. and Stefik, M.J. and Pirolli, F 245 citations 8 versions	PDF	1993	Jigsaw: Supporting investigative Stasko, J. and Görg, C. and Liu, Z.	<b>2008</b> 71
	P. and Card, S.K.		The cost-of-knowledge character Card, S.K. and Pirolli, P. and Mackinlay, J.D.	
			Collaborative conceptual design: Potts, C. and Catledge, L.	<b>1996</b> 45

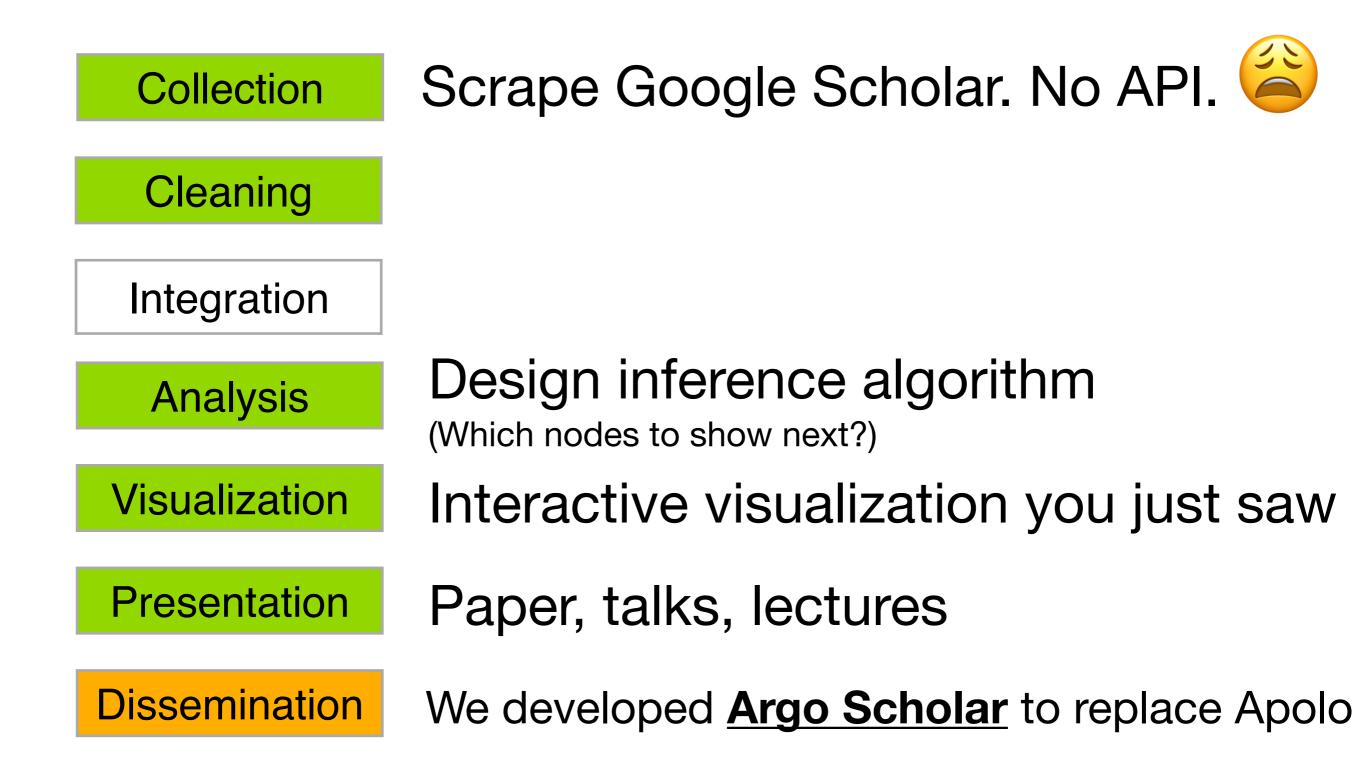
googlescholar.db

# Key Ideas (Recap)

### Specify exemplars Find other relevant nodes (BP)



# What did Apolo go through?



### Apolo: Making Sense of Large Network Data by Combining Rich User Interaction and Machine Learning

Duen Horng (Polo) Chau, Aniket Kittur, Jason I. Hong, Christos Faloutsos

School of Computer Science Carnegie Mellon University Pittsburgh, PA 15213, USA {dchau, nkittur, jasonh, christos}@cs.cmu.edu

#### ABSTRACT

Extracting useful knowledge from large network datasets has become a fundamental challenge in many domains, from scientific literature to social networks and the web. We introduce Apolo, a system that uses a mixed-initiative approachcombining visualization, rich user interaction and machine learning-to guide the user to incrementally and interactively explore large network data and make sense of it. Apolo engages the user in bottom-up sensemaking to gradually build up an understanding over time by starting small, rather than starting big and drilling down. Apolo also helps users find relevant information by specifying exemplars, and then using a machine learning method called Belief Propagation to infer which other nodes may be of interest. We evaluated Apolo with twelve participants in a between-subjects study, with the task being to find relevant new papers to update an existing survey paper. Using expert judges, participants using Apolo found significantly more relevant papers. Subjective feedback of Apolo was also very positive.

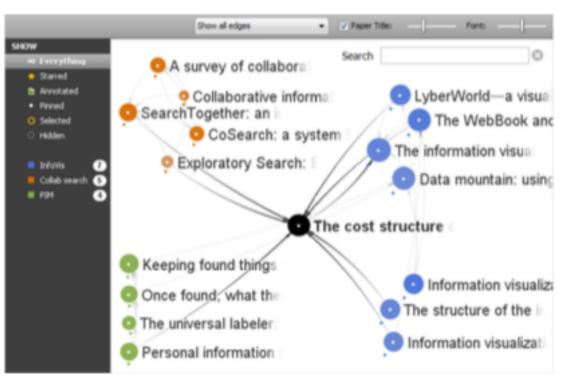


Figure 1. Apolo displaying citation network data around the article *The Cost Structure of Sensemaking*. The user gradually builds up a mental model of the research areas around the article by manually inspecting some neighboring articles in the visualization and specifying them as exemplar articles (with colored dots underneath) for some ad hoc groups, and instructs Apolo to find more articles relevant to them.

Apolo: Making Sense of Large Network Data by Combining Rich User Interaction and Machine Learning. Duen Horng (Polo) Chau, Aniket Kittur, Jason I. Hong, Christos Faloutsos. *ACM Conference on Human Factors in Computing Systems (CHI) 2011*. May 7-12, 2011.

back; H.5.2 Information Interfaces and Presentation: User

the new domain to understand and contribute to it

# NetProbe: Fraud Detection in Online Auction

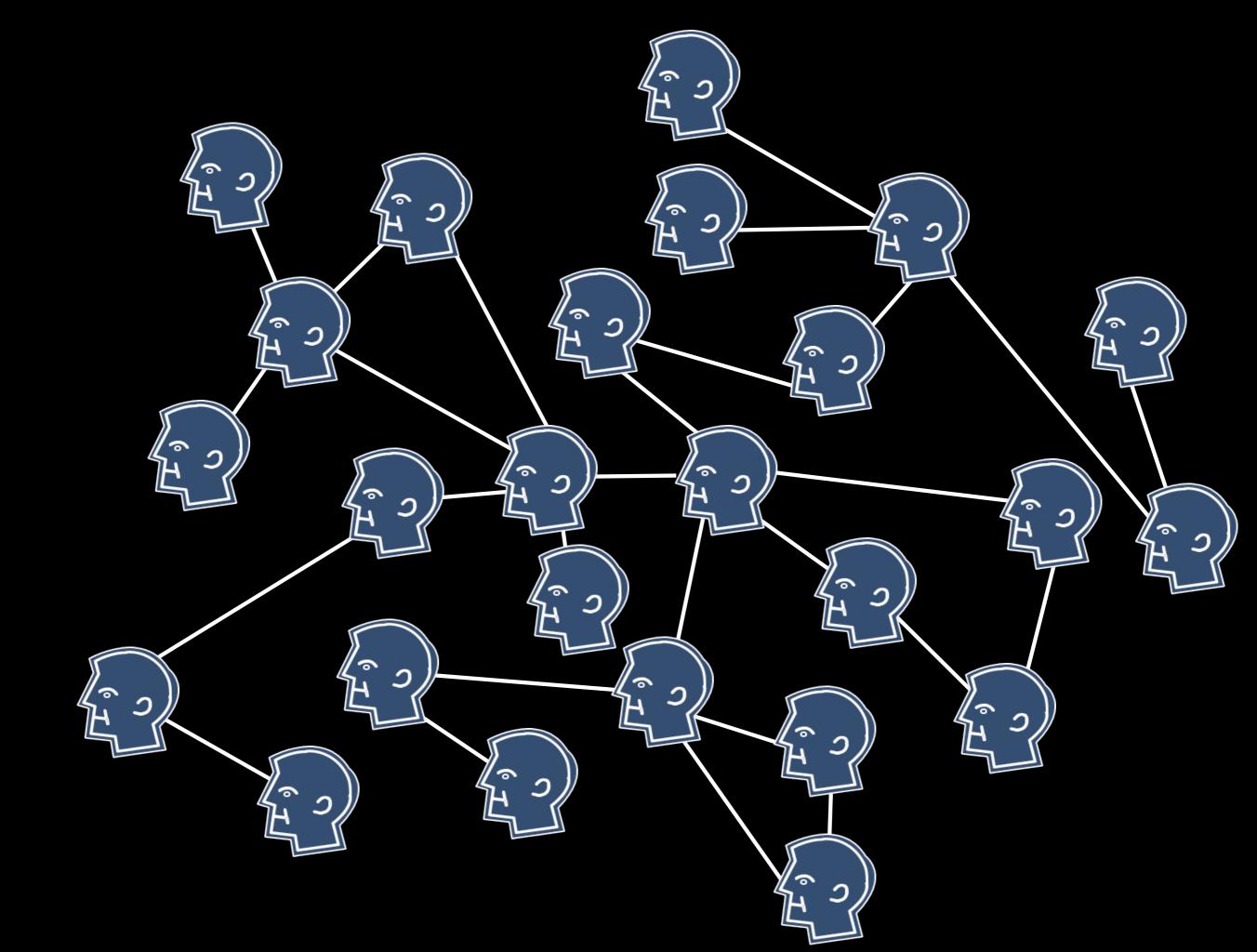
NetProbe: A Fast and Scalable System for Fraud Detection in Online Auction Networks. Shashank Pandit, Duen Horng (Polo) Chau, Samuel Wang, Christos Faloutsos. WWW 2007

# NetProbe: The Problem

# Find **bad sellers** (**fraudsters**) on eBay who don't deliver their items

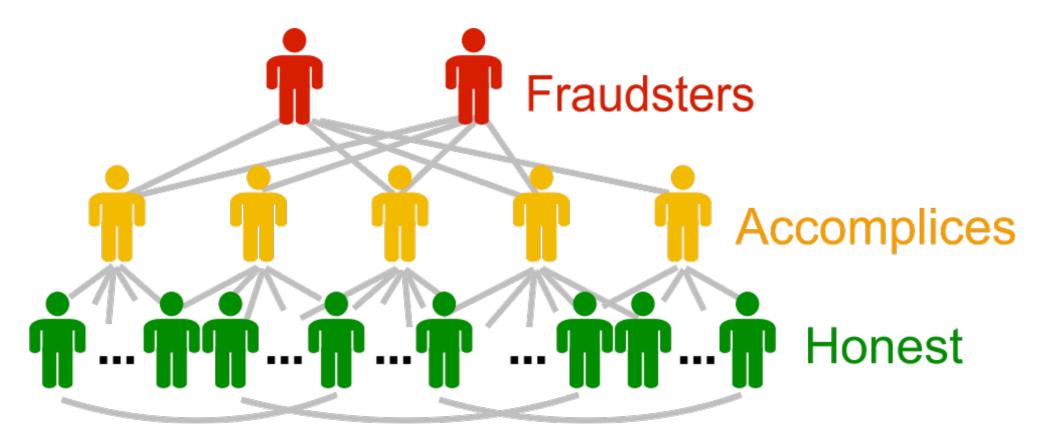


### Non-delivery fraud is a common auction fraud



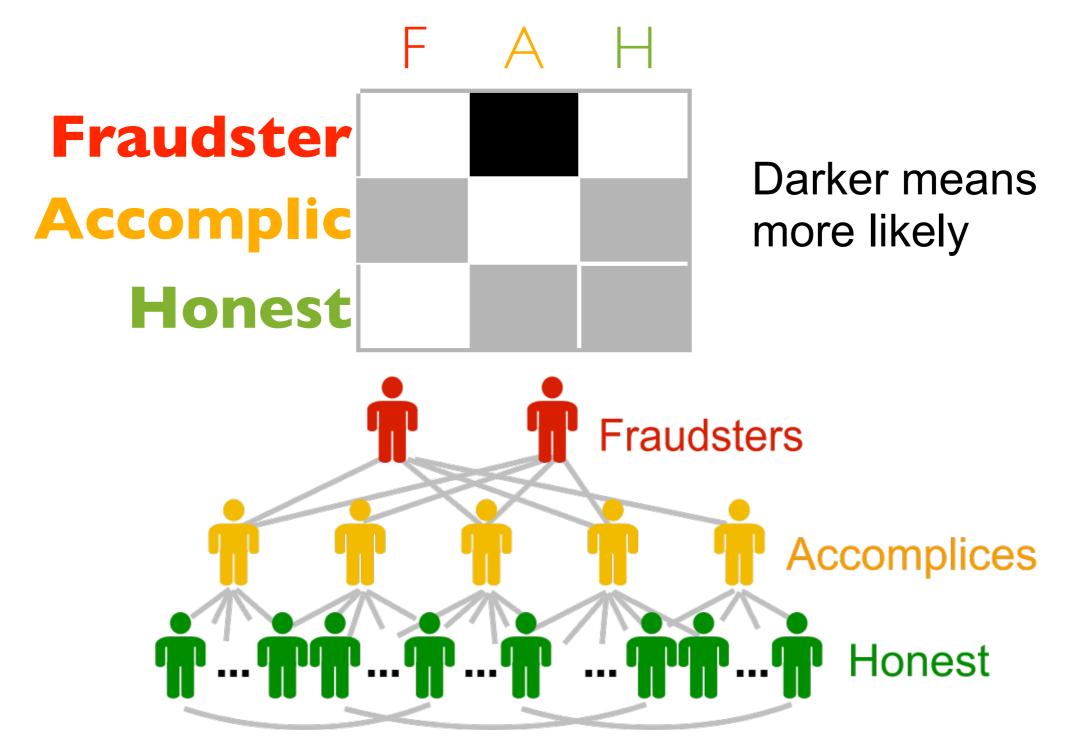
# NetProbe: Key Ideas

- Fraudsters fabricate their reputation by "trading" with their accomplices
- Fake transactions form near bipartite cores
- How to detect them?

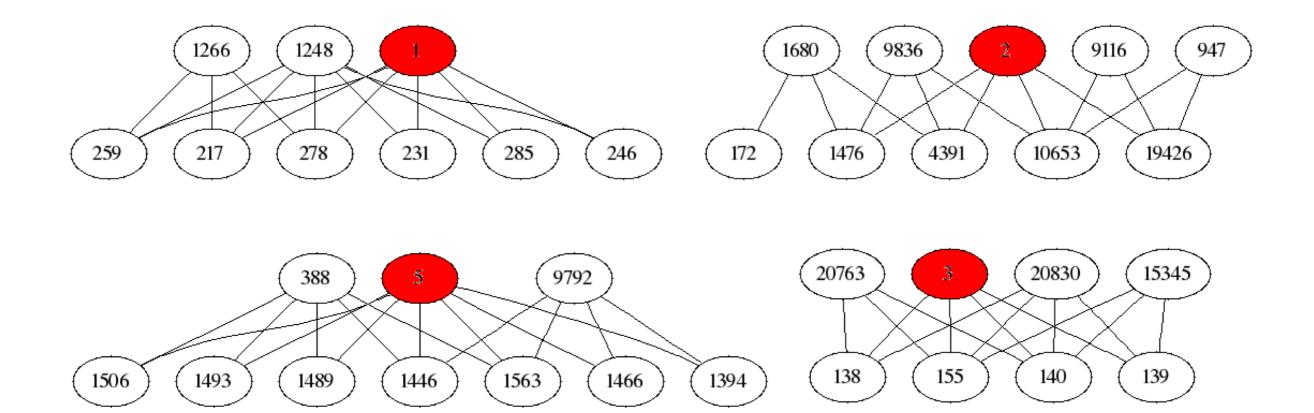


# NetProbe: Key Ideas

### Use Belief Propagation



## NetProbe: Main Results







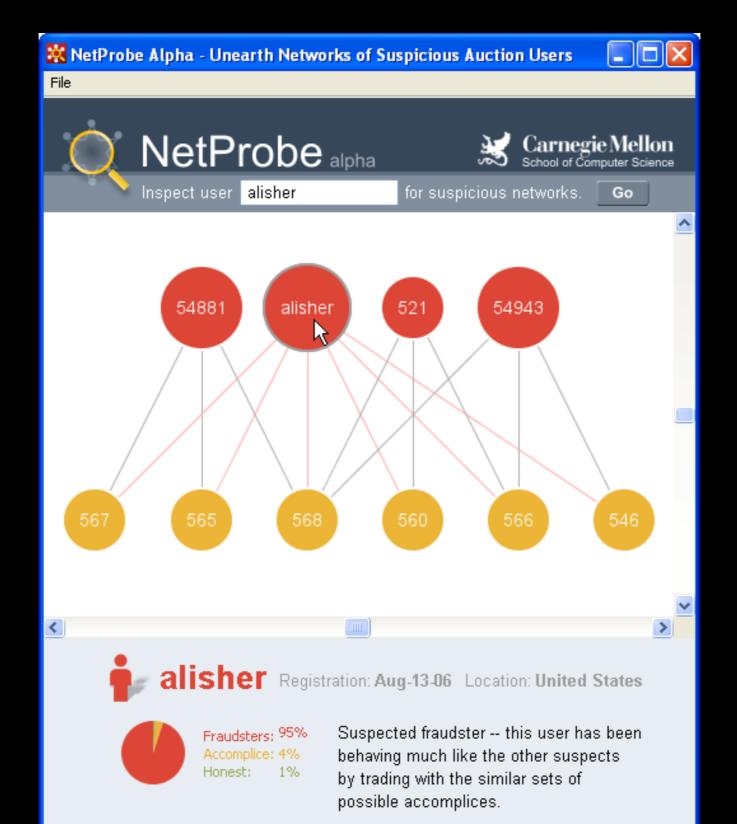


Police

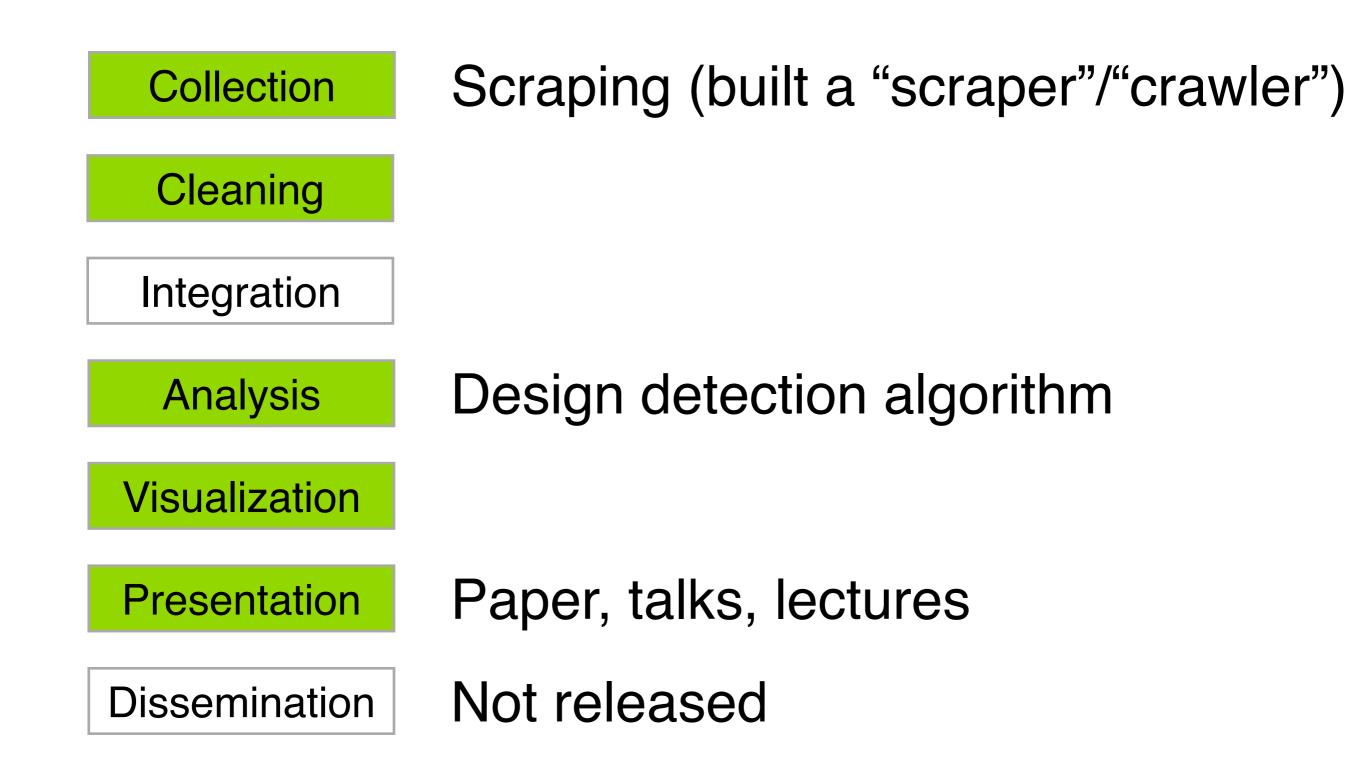
Politie

# THE WALL STREET JOURNAL. KDKA PITTSBURGH TRIBUNE-REVIEW "Belgian Police"

Symantec.



## What did NetProbe go through?



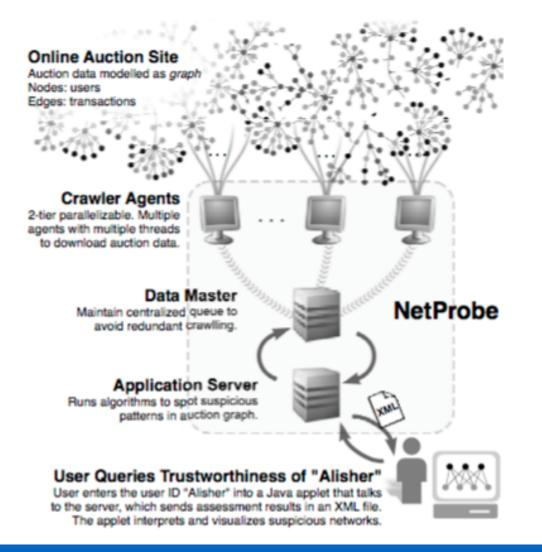
### NetProbe: A Fast and Scalable System for Fraud Detection in Online Auction Networks

Shashank Pandit, Duen Horng Chau, Samuel Wang, Christos Faloutsos \* Carnegie Mellon University Pittsburgh, PA 15213, USA

{shashank, dchau, samuelwang, christos}@cs.cmu.edu

#### ABSTRACT

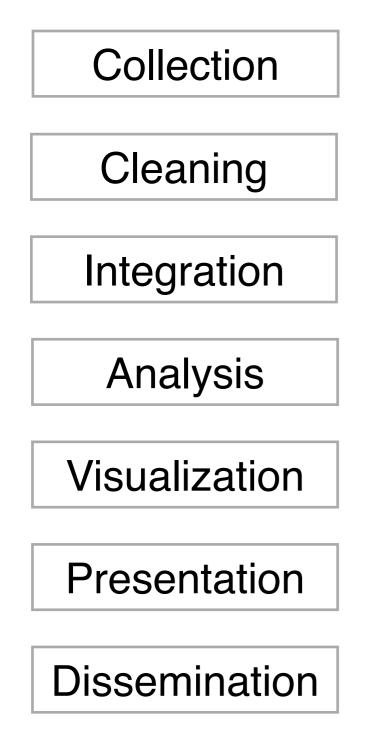
Given a large online network of online auction users and their histories of transactions, how can we spot anomalies and auction fraud? This paper describes the design and implementation of NetProbe, a system that we propose for solving this problem. NetProbe models auction users and transactions as a Markov Random Field tuned to detect the suspicious patterns that fraudsters create, and employs a Belief Propagation mechanism to detect likely fraudsters. Our experiments show that NetProbe is both efficient and effective for fraud detection. We report experiments on synthetic graphs with as many as 7,000 nodes and 30,000 edges, where NetProbe was able to spot fraudulent nodes with over 90% precision and recall, within a matter of seconds. We also report experiments on a real dataset crawled from eBay, with nearly 700,000 transactions between more than 66,000 users, where NetProbe was highly effective at unearthing hidden networks of fraudsters, within a realistic response time of about 6 minutes. For scenarios where the underlying data is dynamic in nature, we propose Incremental *NetProbe*, which is an approximate, but fast, variant of Net-Probe. Our experiments prove that Incremental NetProbe



NetProbe: A Fast and Scalable System for Fraud Detection in Online Auction Networks. Shashank Pandit, Duen Horng (Polo) Chau, Samuel Wang, Christos Faloutsos. International Conference on World Wide Web (WWW) 2007. May 8-12, 2007. Banff, Alberta, Canada. Pages 201-210. Categories and Subject Descriptors

#### 1. INTRODUCTION

# Homework 1 (Tentative)



- Simple "End-to-end" analysis
- Collect movie data via API
  - Store in SQLite database
- Create graph from data
- Analyze, using SQL queries (e.g., create graph's degree distribution)
- Visualize graph using Argo
- Describe your discoveries